



Hombisa Dyasi (née Mdubeki)

Business Analyst

Salesforce Administrator

"I am an ambitious and enthusiastic Information Technology (IT) graduate. I'm Hardworking, disciplined and dedicated in accomplishing assigned duties on time. Moreover, I'm very eager to learn and adapt to new environment and have very strong analytical skills. Improving the efficiencies and assessing, identifying and communicating process discrepancies of business systems is one of my greatest interests."

RELEVANT WORK EXPERIENCE

- **PwC South Africa**, Cape Town | Salesforce Intern, Business Analyst (1 October 2021-present)
- **Cape Innovation and Technology Initiative** (CapaCiTi), Cape Town | Technical Trainee Salesforce Cloud Computing (1 December 2021 – 31 August 2022)
- **KZN Department of Education**, KwaZulu Natal | IT Officer; Data Capturing, data cleaning and running SQL queries (1 August 2017- 31 July 2018)
- **KSD Municipality**, Eastern Cape | Installations of software on computer, Setup new users, mirroring of computers (1 March 2017- 31 July 2017)

Salesforce Certifications

- Salesforce Administrator
- Salesforce Business Analyst
- Salesforce service cloud consultant

Oracle Certifications

- Oracle Cloud Database Migration and Integration 2021 Certified Specialist, 2022
- Oracle Cloud Infrastructure 2021 Architect Professional, 2022
- Oracle Cloud Infrastructure Foundations 2021 Associate, 2022

Qualifications

- BTech (Information and Technology Management) | Cape Peninsula University of Technology (2019)
- National Diploma IT (Business Applications) | Walter Sisulu University (2016)
- Grade 12 | Cancele Senior Secondary School

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